# Research Methods in computer science

Spring 2017

Lecture 12

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## Agenda

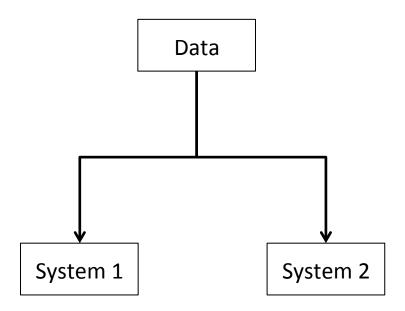
HW5 live grading

Experiments in uncontrolled environments

HW6

**Conference Organization Updates** 

## Uncontrolled environment does not imply we cannot do fair comparisons



## Wireless Experiments Today

**Protocol Comparison Experiments** 

Run the new protocol

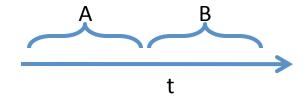
Run best-known prior work

Compare

Simulations + Testbed experiments

## Serial Experiments

Run one protocol at a time Compare the results

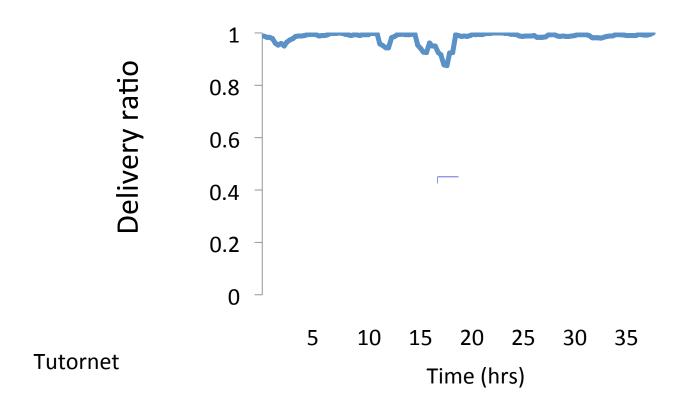


Difficult to distinguish the contribution of these these variables

**Environment** 

Protocol mechanisms

## Repeating Experiments Enough?



High delivery ratio across time (short experiments can be misleading!)

## **Concurrent Experiments**

Run multiple protocols concurrently
Compare the results

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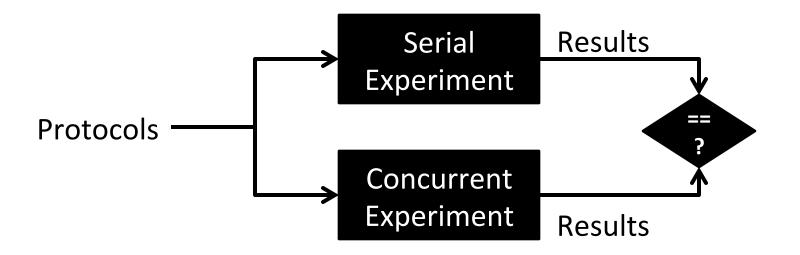
#### Advantages

Consistent environment for both the protocols

#### Concerns

Contention of different types

## **Evaluation Strategy**



Ideally same conclusions from both methods
Evaluating methodologies not protocols
Experiments on Tutornet testbed

#### **Protocols**

```
Collection

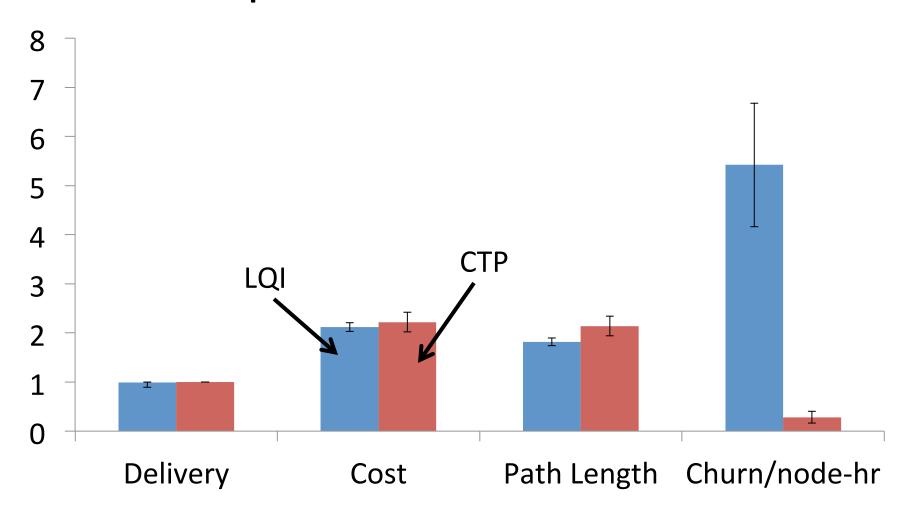
CTP [Gnawali 2009]

MultihopLQI [TinyOS 2007]

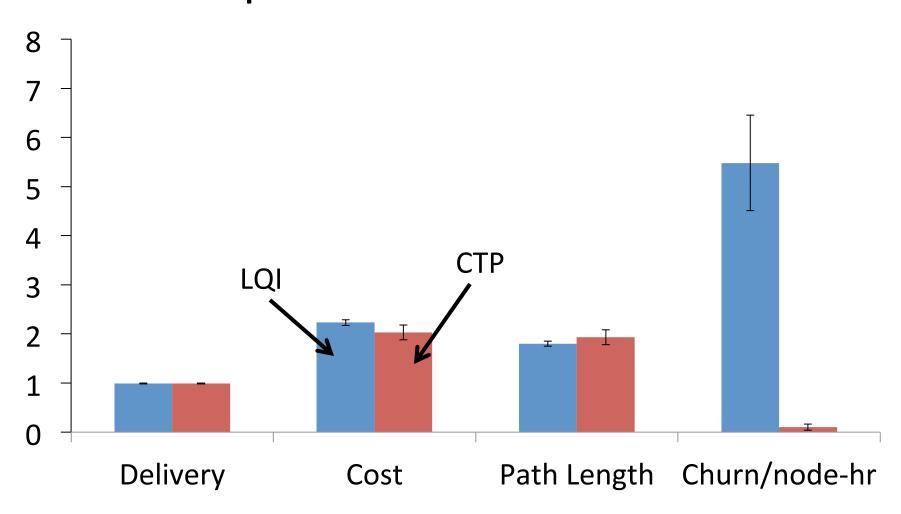
(LQI)
```



## Results from Serial CTP vs LQI Experiment on Tutornet

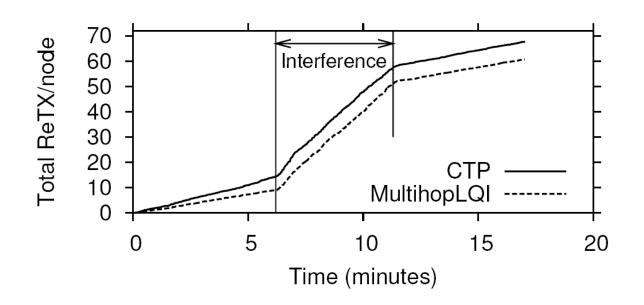


## Results from Concurrent CTP vs LQI Experiment on Tutornet



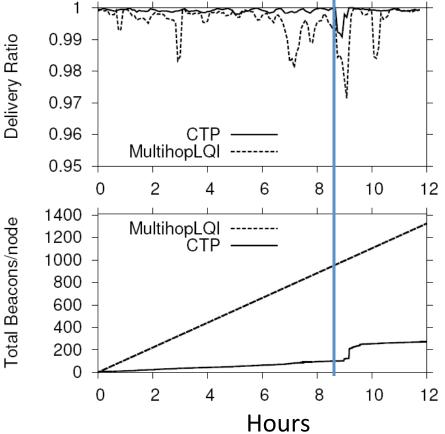
## Putting Concurrent Methodology to Use: Expts. with External Interference

#### **Engineered Scenario**



Both protocols struggle in the same environment.

Putting Concurrent Methodology to Use: Experiments in a Dynamic Network

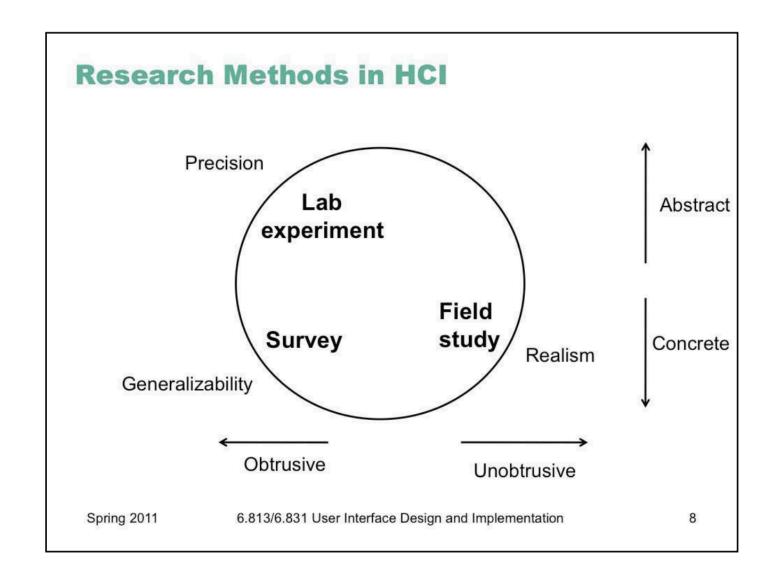


CTP and LQI react differently to dynamics.

#### Some thoughts on HCI experiment design

#### Materials from

https://ocw.mit.edu/courses/electricalengineering-and-computer-science/6-831-userinterface-design-and-implementationspring-2011/lecture-notes/ MIT6\_831S11\_lec14.pdf



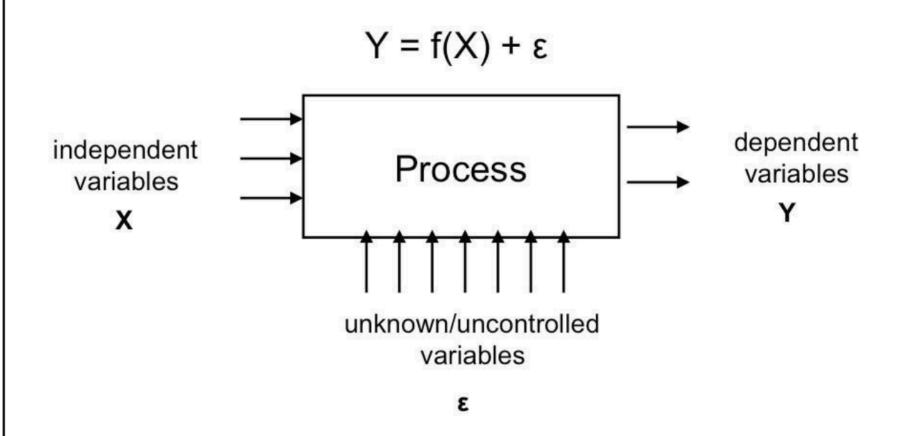
#### **Quantifying Usability**

- Usability: how well users can use the system's functionality
- Dimensions of usability
  - Learnability: is it easy to learn?
  - Efficiency: once learned, is it fast to use?
  - Errors: are errors few and recoverable?
  - Satisfaction: is it enjoyable to use?

#### **Controlled Experiment**

- Start with a testable hypothesis
  - e.g. Mac menu bar is faster than Windows menu bar
- Manipulate independent variables
  - different interfaces, user classes, tasks
  - in this case, y-position of menubar
- Measure dependent variables
  - times, errors, # tasks done, satisfaction
- Use statistical tests to accept or reject the hypothesis

#### **Schematic View of Experiment Design**



#### **Design of the Menubar Experiment**

- Users
  - Windows users or Mac users?
  - Age, handedness?
  - How to sample them?
- Implementation
  - Real Windows vs. real Mac
  - Artificial window manager that lets us control menu bar position
- Tasks
  - Realistic: word processing, email, web browsing
  - Artificial: repeatedly pointing at fake menu bar
- Measurement
  - When does movement start and end?
- Ordering
  - of tasks and interface conditions
- Hardware
  - mouse, trackball, touchpad, joystick?
  - PC or Mac? which particular machine?

#### **Concerns Driving Experiment Design**

- Internal validity
  - Are observed results actually **caused** by the independent variables?
- External validity
  - Can observed results be **generalized** to the world outside the lab?
- Reliability
  - Will consistent results be obtained by repeating the experiment?

#### **Threats to Internal Validity**

- Ordering effects
  - People learn, and people get tired
  - Don't present tasks or interfaces in same order for all users
  - Randomize or counterbalance the ordering
- Selection effects
  - Don't use pre-existing groups (unless group is an independent variable)
  - Randomly assign users to independent variables
- Experimenter bias
  - Experimenter may be enthusiastic about interface X but not Y
  - Give training and briefings on paper, not in person
  - Provide equivalent training for every interface
  - Double-blind experiments prevent both subject and experimenter from knowing if it's condition X or Y
    - Essential if measurement of dependent variables requires judgement

#### **Threats to External Validity**

#### Population

Draw a random sample from your real target population

#### Ecological

 Make lab conditions as realistic as possible in important respects

#### Training

Training should mimic how real interface would be encountered and learned

#### Task

Base your tasks on task analysis

#### **Threats to Reliability**

- Uncontrolled variation
  - Previous experience
    - Novices and experts: separate into different classes, or use only one class
  - User differences
    - · Fastest users are 10 times faster than slowest users
  - Task design
    - · Do tasks measure what you're trying to measure?
  - Measurement error
    - · Time on task may include coughing, scratching, distractions
- Solutions
  - Eliminate uncontrolled variation
    - Select users for certain experience (or lack thereof)
    - · Give all users the same training
    - · Measure dependent variables precisely
  - Repetition
    - Many users, many trials
    - Standard deviation of the mean shrinks like the square root of N (i.e., quadrupling users makes the mean twice as accurate)

#### **Blocking**

- Divide samples into subsets which are more homogeneous than the whole set
  - Example: testing wear rate of different shoe sole material
  - Lots of variation between feet of different kids
  - But the feet on the same kid are far more homogeneous
  - Each child is a block
- Apply all conditions within each block
  - Put material A on one foot, material B on the other
- Measure difference within block
  - Wear(A) Wear(B)
- Randomize within the block to eliminate internal validity threats
  - Randomly put A on left foot or right foot

#### Between Subjects vs. Within Subjects

- "Between subjects" design
  - Users are divided into two groups:
    - One group sees only interface X
    - Other group sees only interface Y
  - Results are compared between different groups
    - Is mean(xi) > mean(yj)?
  - Eliminates variation due to ordering effects
    - User can't learn from one interface to do better on the other.
- "Within subjects" design
  - Each user sees both interface X and Y (in random order)
  - Results are compared within each user
    - · For user i, compute the difference xi-yi
    - Is mean(xi-yi) > 0?
  - Eliminates variation due to user differences
    - User only compared with self

## HW7 – Paper Introduction

Write the introduction section of your research paper. Please strictly follow the template we discussed for introduction. Copy-paste the questions [courtesy Widom] and write a paragraph below each question and complete your introduction.

What is the problem?

Why is it interesting and important?

Why is it hard? (E.g., why do naive approaches fail?)

Why hasn't it been solved before? (Or, what's wrong with previous proposed solutions? How does mine differ?)

What are the key components of my approach and results? Also include any specific limitations.

Summary of results and contributions.